

November 8, 1999

## OFFICERS

Ernest Boyd, CAE, President Ohio Pharmacists Association 6037 Frantz Road Suite 106 Dublin, Ohio 43017

James Wile, President-Elect Ohio State Medical Association 3401 Mill Run Hilliard, Ohio 43026

Kathleen Anderson, CAE, Past-President Ohio Council for Home Care 6230 Busch Boulevard Suite 460 Columbus, Ohio 43229-1826

Elizabeth Adamson, CAE, Treasurer Association of Ohio Health Commissioners 50 W. Broad Street Suite 1614 Columbus, Ohio 43215

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Katherine Williams Wright, CAE Ohio College Association

Mary Anne Knapke, CAE Executive Director Edward Leigh, MA, CHES Edward Leigh Enterprises P.O. Box 18819 Cleveland, OH 44118

Dear Ed,

Thank you for your fine performance at OSAE's monthly luncheon meeting last Friday. I heard very many favorable comments and judging by the audience's reaction and their willing participation, all had a great time. And, I even think that many will use one of your clever ideas for jazzing up their own meetings!

Thanks again for sharing your poignant personal story. Your attitude and sense of humor are a couple of your important assets right now. Enjoy the enclosed pictures (they're yours to keep) as a memento of your presentation November 5.

Best wishes for continued success and I hope we can work together again soon!

Regards,

Mary Anne Knapke, CAE

Executive Director

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