



DEPARTMENT OF VETERANS AFFAIRS
Medical Center
17273 State Route 104
Chillicothe OH 45601

In Reply Refer To:

June 7, 2004

Edward Leigh, MA
P O Box 18819
Cleveland, OH 44118

Dear Mr. Leigh:

Thank you speaking at our May 7, 2004, Physicians' Recognition Day luncheon. Your program, "How to Talk so Patients Will Listen, How to Listen so Patients Will Talk," was well received. This communication skills program was very valuable to the physicians of the Chillicothe Veterans Affairs Medical Center. We appreciate your help to enhance the skills of our dedicated physicians.

We wish you the best with your future endeavors.

Sincerely yours,


Murali K. Chitluri, MD
CHIEF OF STAFF