



August 4, 2006

Re: Eddie Leigh and His "Joy on the Job" Presentation

To Whom It May Concern:

I would like to share with you the absolutely wonderful experience we had at the Delaware Medical Group Management's June 2006 Half-Day Meeting when Mr. Eddie Leigh presented his "Joy on the Job" program. Prior to the program I had spoken with representatives of other State MGMA organizations about Eddie and had received very positive feedback, so I felt pretty certain the program would be okay. However, I was VERY pleasantly surprised with his actual presentation. He exceeded our expectations.

I have been on the Board of DMGMA for about eight years now, and I believe the level of positive response to a half-day program speaker has never been as high as it was this year to Eddie Leigh. Eddie took the time to research his audience ahead of time, so he "connected" with his audience right away. He then held our attention throughout his presentation. We all must have retained quite a bit of what he said, as I recognize references to Eddie's key points in communication I have had with other DMGMA members since the program.

Eddie presents his points well and demonstrates to the audience how a real person can implement his points daily. That is the best value of his program.

I encourage you to bring Eddie Leigh in to present to your organization membership. I feel confident you will be as pleased as we were with his performance.

Sincerely;

A handwritten signature in black ink, appearing to read "Joseph R. Stokes", is written over the typed name.

Joseph R Stokes
President-Elect and Program Chairman
Delaware Medical Group Management Association