## OHIO DEPARTMENT OF HEALTH

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BOB TAFT

J. NICK BAIRD, M.D. Director of Health

June 8, 2006

Edward Leigh, M.A. P.O. Box 18819 Cleveland, Ohio 44118-0819

Dear Mr. Leigh:

Thank you for speaking at our Ohio WIC Symposium XI, "WIC – The Foundation for a Healthy Future." The Symposium was hugely successful, and your presentations, titled "Joy on the Job: Creating a Positive Healthcare Environment" and "Communicating with Impact," were key factors in it's success. Both presentations were highly received and regarded by the attendees.

Attendees described you as a knowledgeable, positive, energetic, informative, entertaining and engaging speaker with excellent communication skills. You were able to connect with the attendees and provided them with good ideas and practical, useful information that they may easily apply in the clinic setting.

We are very pleased that our attendees found your presentations to be worthwhile. Our symposiums are the only training opportunity that many of our staff are able to take advantage of, therefore, we always try to provide the best speakers and the best workshops that we can. You certainly delivered, for which we are very grateful.

Thanks again for being part of our Symposium. We wish you the best with your future endeavors and look forward to working with you again!

Sincerely,

Lisa Swayne, 'Administrator

Bureau of Nutrition Services

