

May 12, 2003

Mr. Edward Leigh Edward Leigh Enterprises, Inc. PO Box 18819 Cleveland OH 44118

Dear Edward,

Thank you for presenting your program "Laughter on the Job: Humor Works at Work!" at our 2^{nd} Annual Administrative Professional's Day Seminar on April 23, 2003.

With our keynote program held after lunch, it is important to keep the positive energy flowing. Your presentation did just that. We received very good feed back from the participants. They especially loved the "smile-on-a-stick" that they received at the end of your talk.

We really appreciate you stepping up to fill the unexpected void that we encountered. On behalf of my staff, I want to again say thank you for being part of our Administrative Professional's Day.

Sincerely,

Vera Lewis-Jasper Executive Director

VLJ/gmw

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